

# **GENERAL CONDITIONS**

15 non-smoking rooms with shower /WC, cable television

Double room single occupancy: rates on request.

Terrace: sfr. 10.- per person and per day.

**Dog**: sfr. 20.- per day. Unfortunately, they are not allowed in the breakfast room.

Free outdoor parking.

All rates include service charge and VAT.

Stay taxes not included.

Check-in: from 3.00 pm - check-out: till 11.00 am.

# Conditions for extra bed for children in parents' room (min. 2 adults paying)

### **During summer season**

• Children until 12 years old : stay free

• Between 13 and 16 years: 50% of the adult rate

• As from 17 years: 75% of the adult rate

### **During winter season**

• Children until 6 years old : stay free

- Between 7 and 12 years: 50% of the adult rate
- As from 13 years 25% reduction of the adult rate

All bookings must be guaranteed with a credit card number and any stay of 4 days and more must be guaranteed with deposit of 50% (bank transfer or with credit card).

Credit cards accepted: Visa, Mastercard, Maestro or Postcard.

## Bank relation:

UBS - 3960 Sierre - IBAN CH 15 0026 5265 1049 9601 C - BIC: UBSWCHZH80A

### **Cancellation policy**

#### WINTER SEASON

- Until 21 days prior to arrival: no charge
- Between 8 and 20 days prior to arrival: 50% of the stay
- 3 days and less before arrival: 100% of the stay

#### **SUMMER SEASON**

Until 7 days prior to arrival: no charge Between 4 and 6 days prior to arrival: 50% of the stay 3 days and less before arrival: 100% of the stay

### Cancellation policy High Season (Christmas, New Year and half terms in February)

- Until 60 days prior to arrival: no charge
- Between 22 and 59 day prior to arrival: 50% of the stay
- 21 days and less before arrival: 100% of the stay.